



Dean E. Norris has been in business over 40 years and specializes in fabrication and installation of heating, air conditioning, plumbing and custom sheet metal for commercial and industrial applications throughout Kansas. We working with owners, architects, engineers, and general contractors to bring solutions to mechanical problems. Dean E. Norris, Inc. provides solutions to meet our customer's needs with timely response, completion and communication. Our team focuses on methods to provide the customer the greatest return on their investment in us. The result is the collective experience of our entire company working together.

### **Service Technician (Plumbing)**

#### Job Description

Employees in this position will diagnose, repair, service and perform preventative maintenance on residential, commercial and industrial plumbing and piping systems.

#### Requirements

- Consistently complete projects within the time frames and costs established for each project.
- Interactions with our customers and other non-company personnel will reflect positively on the company. We expect our customers to be satisfied with your performance and expect them to request you to return to their place of business.
- Good, positive working relationship with co-workers
- Consistently alert to ways to improve and increase your performance and take constructive criticism well and view it as a way to improve.
- Operate vehicles without accident or incident and without existing or future violations
- Observe sound safety measures and common sense in performance and dress.
- Comprehensive preparation for each task and/or job with appropriate tools, equipment, materials and manpower support
- Conscientious security and care for company tools, equipment and vehicles with no losses due to theft from vehicles or job site.
- Paperwork for each task/job is submitted in a timely manner in addition to readable and accurate.
- Company quality standards must be met.
- Consistently dependable, timely and reliable.
- Willingness to work all shifts and overtime when needed.

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## Qualifications

- Knowledge of acceptable practices, methods, including safety procedures and tools used in installing, maintaining, repairing, and installing plumbing and piping systems.
- Knowledge of principles and practices of problem solving plumbing and piping system issues.
- Ability to read and interpret sketches, wiring diagrams and blueprints.
- Ability to exert up to 100 pounds of force (pulling, pushing, lifting, carrying, etc), regularly and up to 50 pounds of force frequently
- Ability to regularly climb and work from 4' to 32' ladders, stoop, kneel, crouch, crawl, reach, stand walk, twist and grasp to perform essential job functions.
- Ability to safely operate a company motor vehicle as evidenced by past driving performance records
- Excellent people skills
- Understanding of the time required to perform basic functions relevant to the job.
- Hard worker, well organized, punctual and dependable
- Creative thinker and good at problem solving
- Self-starter and can work independently or as a member of a team
- Clean and neat physical appearance

## The Work Environment

This position will be working at our clients' locations for the majority of the work, often outdoors and often independently. Client locations may require the ability to tolerate extreme environmental conditions consisting of extreme heat, cold, noise, vibration, fumes, dusts and poor ventilation. When these conditions exist, they are to be brought to the attention of company management or company safety officer to ensure that work can be done in a safe manner. This position will not be expected to work in unsafe conditions. Maintaining a relationship of respect with clients and co-workers is an essential aspect of the work environment. In our fast-paced environment, direct communication between this position and company management is key. All communication or concerns should be directed to management and not to our customers.



Education Experience:

A high school diploma or GED equivalent is required. Trade school certification and mechanical journeyman license required. Masters license preferred.

Requirements:

Must be able to satisfactorily pass a criminal background check. May be able to satisfactorily pass a motor vehicle record check. Must be able to meet Dean E. Norris, Inc. qualifications to operate a vehicle on company business. Must be at least 18 years of age. Must possess a valid driver's license. Must have a well maintained vehicle to drive. Must have up to date registration with the local Department of Motor Vehicles. Both the candidate and the vehicle must be currently covered on a personal insurance policy. May be required to lift up to one hundred pounds.